

The Joint Commission Public Notice

The Joint Commission is an organization that evaluates compliance with nationally established standards relating to the quality and safety of care provided to patients.

If you have a concern or complaint about the safety and quality of patient care in our office, you may contact the management staff for resolution by calling 410-225-8264. If the management staff has not adequately addressed your concerns, you may contact The Joint Commission. Matters concerning billing, insurance, payment disputes, individual personnel or labor relations issues are not within the scope of The Joint Commission.

The Joint Commission can be contacted in the following ways:

Telephone: The Joint Commission staff members are available to answer calls from 8:30 a.m. until 5:00 p.m. Central Standard Time, Monday through Friday at 1-800-994-6610.

E-mail: complaint@jointcommission.org

Written complaint: Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook, IL 60181

Fax: Office of Quality Monitoring
630-792-5636

This notice is posted in accordance with
The Joint Commission requirements.

